

Parliament and the People: Parliamentary Education, Engagement and Participation Part II

Appendix: SURVEY RESPONSES

Education Units	Commonwealth	New South Wales	Queensland	South Australia	Tasmania	Western Australia
	<p><i>Parliamentary Education Office:</i> Independent unit within the Federal Parliament Director; Office Manager; Education Manager; Education Centre Coordinator; 3 Project managers (including video production); 3.5 Publication officers; 5 P/T educators; Casual educators</p>	<p><i>Parliamentary Education Section 3 officers:</i> <i>Manager, Education Officer (seconded from Education Dept) and admin. Officer.</i> <i>Section part of Department of Parliamentary Services</i> Most school tours conducted by Parliamentary Attendants</p>	<p>Incorporated into <i>Community Engagement Unit</i>. Senior Education Officer, Education Officer, part-time admin support in non-sitting weeks. Tours for primary school students conducted by Parliamentary Attendants.</p>	<p>Education Officer employed by Department of Education and Children's Services based at the Parliament. The Parliament pays 20% of the salary.</p>	<p>Tasmania does not have an Education office or a person whose role it is to promote and direct education activities so much of what is available is on a request basis.</p>	<p><i>Parliamentary Education Office:</i> Education Officer, Deputy Education Officer, 2 part-time Presenters, 1 part-time Administrative Assistant</p>

PART 1: PROGRAMS FOR SCHOOL STUDENTS

Activities	Commonwealth	New South Wales	Queensland	South Australia	Tasmania	Western Australia
Tours / Role Plays	Role-play conducted (90,000 students pa) – tours conducted by APH guides	Regular tours, c30,000 students pa; most include role plays	Regular tours 35,000 Yr 5-10 students per annum	Regular tours, 13,000 students pa	School Tours by attendants; focus on history of Parliament House and site and the role of Parliament. There may be some role play.	Regular tours – sitting & non-s – c 14,000 ss pa; most include role plays.
Student conferences, conventions, seminars	<i>National Youth Science Forum</i> (300 students pa); <i>Tournament of the Minds</i> – (300 students pa); <i>ABC Heywire</i> (60 students pa); <i>National History Challenge</i> (30 students pa); <i>National Constitution Convention</i> (130 students pa)	8-10pa, range of topics and grade levels; c600 students pa (Yr 11 Constitutional Convention; Year 10 Forums; Primary & Secondary Reconciliation Conventions; Henry Parkes Civic Action Convention; Primary Citizenship Convention)	Student Seminars: 2,000 Yr 10–12 students, includes role plays Support Zone Constitutional Convention (Brisbane) Support ATSI Zone Constitutional Convention (Brisbane, Townsville, Cairns)	Constitutional Convention	The parliament facilitates the conduct of United Nations Youth Assemblies as and when requested by providing rooms and some facilities.	PEO conducts 1 Statewide student parliament and 1 regional student parliament in the life of each Parliament. Replicates actual Parliament with all districts and regions represented - 91ss for SWSP (2007); 60ss for RSP+ 1600ss @ linked RSP w/shops (2008)
Leadership development	<i>Rotary Adventures in Citizenship</i> (45 students pa); <i>Talkback Classroom</i> (40 students pa);	School Leadership program (10pa), Young Women's Leadership Seminars (3pa); c1200 students pa		Seminars		School leaders/PEACs (8pa); Civics competition winners (4pa); - c100 ss pa

Indigenous/ Reconciliation programs	Role-plays conducted at APH & on outreach with Indigenous groups across Australia. L: Involvement with indigenous festivals (where possible.)	Primary and Secondary Reconciliation Conventions pa	Support ATSI Zone Constitutional Convention (Brisbane, Townsville, Cairns); NAIDOC Week (2007 Brisbane; 2008 Cairns); Crocfest 2007; Youth Parliaments focusing on Indigenous participation; Reconciliation Week 2007: Cape York to Parliament program, with external sponsors, brought 18 students from two Indigenous communities to Parliament for one week. Indigenous Liaison Officer works with education programs as required			Indigenous PEACs (2pa); remote/regional visits to PH (5pa);- c100 ss pa
Youth / Student parliaments	Some SRC outreach	Support YMCA Youth Parliament; 2 Forums pa	Youth Parliaments for Yr 11-12 students (2 metropolitan, 2 regional per annum) Support YMCA Youth Parliament Support IDPA Peace Parliament; Celebrating Democracy Week debates	2 Yr 11 YP	Annual Youth Parliament in conjunction with YMCA Taskforce	Support to Youth CHOGM, UN Student Assembly, YMCA Youth Parliament & individual Senior HS parliament/debates. - 4 forums pa

Outreach	Targeting of areas with relatively low attendance to Canberra (less than 10,000 students pa).		<u>Regional Parliaments:</u> 4,000–5000 students participate in tours at the Regional Sitting; Youth Parliament for senior secondary students; information resources for students visiting the Regional Parliament Refer also to Indigenous and Youth Parliament programs	1 Roadshow pa		Joint OutReach with Constitutional Centre & Electoral Ed. Primary c3,500 ss pa; Secondary c2,000 ss pa; Metro OutReach c7,500 ss pa.
Work Experience	Tertiary students (ad hoc)	Coordinate 8-10 school students pa	Senior secondary students as required.	Direct to Electorate Offices	As requested – frequency varies.	Coordinate 1 student p/term - 4 ss pa
Print Publications	<i>Peeling back Parliament Pocket Constitution Cockatoo Island; Parliament in Pictures</i> (poster series); Chamber Posters; printable <i>Fact Sheet Series</i> and <i>Closer Look Series</i> (online)	Broad range, mostly free – 3 books; 11 information sheets; 9 History Bulletins; 2 posers; bookmark; colour brochure (18 languages); Services brochure	Factsheets, brochures, information books at a variety of levels. All free and almost all available on the website	Including Internet site materials	Broad range of a general nature including material prepared by the Parliamentary Library	Broad range from Ed Office - 3 books, 10 -20 multiple page Fact sheets & 12 single sheet info pages - mostly free.
DVD/Video /Technology	Moving Image and video projects – current and ongoing; <i>Kidsview CD; Parliament of Wizards CD;</i>	DVD <i>Playing Your Part</i> (2008)	DVD of legislative process; DVD of state emblems; DVD of classroom activities distributed to Regional Parliament districts	Internet priority last video 1997	Video – coordinated by the Deputy Clerk - currently being updated.	Developing interactive DVD (2008); developing chamber-use Parliament video clips (2008); proposed Key-pad voting system (2008)
Internet	Maintenance of website dedicated to parliamentary education – receiving an average of 2,000,000 page views per annum (www.peo.gov.au);	Maintain education section of parliamentary website – General, historic and curriculum, information. All publications on website	For Schools page on website includes fact sheets, information books and activities.	Special program to engender interest early age		Developing greater scope of activities and information on Parliament Ed pages of web-site. Includes user friendly up-grade.

Engagement with other organisations	Liaison with Parliamentary officers, senators and members of the federal Parliament; various state and territory education organizations; government and non-government agencies.	Work closely with Education department and sectors plus other civics educators and resource providers (museums, Centennial Park, Botanic Gardens, etc).	Partnerships with Electoral Commission of Queensland; Education Queensland; Dept of Communities; Catholic Education and Independent Schools Association; Intercept Youth and Family Service; Queensland law Society; Teacher professional associations; Reconciliation Australia.	As Dept Ed employee strong links DECS Curriculum and Outreach Education		Engage and work with Constitutional Centre, Electoral Education; Francis Burt Law Centre, state history Library, Dept of Education & Training, Curriculum Council and teacher ed institutes & associations.
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PART 2: PROGRAMS FOR SCHOOL TEACHERS

Activities	Commonwealth	New South Wales	Queensland	South Australia	Tasmania	Western Australia
Professional Development	<i>Fellows Program</i> (5-10 pa) Focus Groups at APH (ad hoc)	Civics programs for secondary (History, Geography, Commerce, legal Studies) + primary – approx 10pa – c300 teachers. Facilitate / host other programs and conferences	Participation in teacher workshops conducted in lead up to Regional Parliaments. Seminars for overseas trained teachers and pre-service teachers as requested.	School Holiday workshops and after school		Host PD for pre-service teachers from Ed training institutions; whole-of school PDs; subject area PDs - P&L studies, History, Society & Environment. Approx 100 teachers pa
Resources	<i>Unraveling the Role-play</i> printable <i>Hands-on Lesson Plans</i> (online) ; <i>DIY Role-play in the Classroom</i> (online) ; <i>Role-play Toolkit</i> (online)	Teacher's book + Curriculum specific materials and DVD (free)	An information service is provided for educators and students. Factsheets, information books and classroom activities available on website; resource pack provided to teachers accompanying tours and seminars.	Including internet resources	Material produced by the Parliamentary Library available on the Internet used as a resource; this is not prepared as an adjunct to school curriculum	Teacher guides to Parliament; role-plays for class use; video set (DVD in 2008+)

PART 3: PROGRAMS FOR TERTIARY STUDIES

Activities	Commonwealth	New South Wales	Queensland	South Australia	Tasmania	Western Australia
Tours / Seminars / workshops	<i>University/TAFE & ESL</i> programs conducted intermittently – less than 500 students pa at and away from APH	On request (6-8pa) + two sessions of parliament /elections workshops for adult ESL students (c500 students pa)	Seminars for TAFE and University, including ESL Migrant Work Experience Program; Return to Work work experience program.	But done by Parliamentary Officers	Tours as requested.	Regular tertiary tours TAFEs, Universities, Language colleges & ESL - includes role-plays and procedural workshops c1200 ss pa. Tours for Y13 and senior Indigenous colleges; support linkages to Indigenous members - c50 ss pa
Conference participation		Present at conferences where appropriate, eg. ASPG Attend Australasian Parliamentary Educators' Conference	International Association of Public Participation Conference; Women in Parliament Conference; Australasian Parliamentary Educators' Conference; ASPG.	Where requested usually done by Parliamentary Officers		Attend Australasian Parliamentary Educators' Conference - 1 pa
Internship		Agreements with 4 universities + new rural program being developed – 20-30 interns pa	15-20 tertiary students p.a. (metropolitan and regional) <u>Work Experience</u> Placements for university students as required	Run by Universities	Internships in conjunction with the University of Tasmania – demand driven approx 4-8 pa	Annual 1 semester Research/Internship program with 5 universities - 20-30 interns pa
Conduct Tertiary Courses			Visiting lectures at universities for BEd course and on legislative process for Built Environment course	NA	Occasional lectures (Clerk) as requested	Linkages and input into Society and Environment Primary methodologies with Edith Cowan University.

PART 4: COMMUNITY PROGRAMS

Activities	Commonwealth	New South Wales	Queensland	South Australia	Tasmania	Western Australia
Citizenship			Community Engagement part of the Queensland Parliament's website - information on how the community can actively engage with parliament – "Everyone's Parliament".			Rotary exchange and service/citizen groups arranged tours.
Public tours	<i>Little Lunch Sitings</i> – Question Time viewing and role-play with mostly mature age groups attending APH.	Daily tours available + special monthly lunchtime tours. Section frequently conducts special tours for community groups but most operate under normal tour bookings arrangements	Daily tours available with parliamentary attendants	Available daily by Attendants & Messengers	Available daily and groups as requested	2 set tours p/week with capacity for additional - 20 p/tour max. Seniors Week each Oct. - 10 sessions for tour & PH history c250 pp.; Community-based seniors groups tours - U3A, Viet vets, Friendship clubs - c800 pa; Reciprocal arrangement with other Tour guides /groups - 6 pa By arrangement Art tours of PH art works; on-line access to digital image record of PH art works. By arrangement tours & information sessions for community/religious groups – 6 pa

Electoral education		ESL and community college course with specific electoral focus	Conducted as part of ESL seminar program; Support ECQ in conduct of National Youth Summit; ECQ participates in presentations at Regional Parliament	NA – Electoral Education Centre across road from PH		We direct schools & community to linked agency Electoral Ed. Office
Publications	<i>Peeling back Parliament</i> <i>Pocket Constitution</i> <i>Cockatoo Island;</i> <i>Parliament in Pictures</i> (poster series); Chamber Posters; printable <i>Fact Sheet Series</i> and <i>Closer Look Series</i> (online)	Wide range – most apply to community as well as education groups	Information and education resources produced to support parliament’s work. Information is also historical and practical. Production of the Parliamentary Service’s Annual Report and Parliamentary Handbook	Broad range	Parliament produces brochures and information material – broad range, free and on Internet.	Tour brochure & general background brochure - free. Plus event brochures such as 175 th , centenary of PH etc.
Youth activities and advisory		Assist YMCA Youth Parliament; proposed local government Youth Advisory group program	Assist YMCA Youth Parliament Assist International Day of Peace (IDPA) Peace Parliament	YMCA Youth Parliament – Parliamentary Officers assist	YMCA Youth Parliament Annual 50+ students	Assist YMCA Youth Parliament; support special sitting day youth activities with portion conducted with members in chamber - <i>Kids in the House</i> , Nutrition awareness <i>Fruit & Veg Day</i> , Cancer Council; Scouts & Guides tours.
Disability and access	PEO has an active disability action plan for visitors to the education centre.	Large-print brochure available. Parliament provides accessible internet; internet streaming of Parliament; hearing loops, ramps, lifts and accessible toilets.	Support for people with disabilities through awareness events and in ensuring equitable access to the Queensland Parliament eg. Hearing Awareness event (with signing	Meet demand on request		Physical access – ramps & lift; Audio Induction Loop in Assembly chamber & gallery; no disability support through publications. Access to internet for web streaming of both Houses.

			language interpreters in Parliament), installation of hearing loop at Regional Parliament. Braille signage at Parliament House. Parliament House as accessible as possible within Heritage confines.			
Displays		Provide assistance to Parliamentary Archives and other advice re displays for PH foyer	<i>Abolition of Legislative Council; Queensland's role in Federation; Centenary of Women's Suffrage; History of Indigenous Suffrage in Queensland; A Proud Tradition of Service: Representatives of North Queensland; Then and Now: Representatives of Central Qld; currently producing Your Members in Far North Queensland and panels explaining the role of Parliament. Most available on website</i>	Royal Show Display on request		Special event displays in PH; expo & community touring display system to be implemented (2008).
Community Courses		One-offs and series programs through community colleges c250 participants pa, e.g. <i>Behind the Ballot Box; Citizen Writes; Parliament in Progress</i>		On request by Parliamentary Office		

<p>Indigenous</p>	<p>Role-plays conducted at APH & on outreach with Indigenous groups across Australia. L: Involvement with indigenous festivals (where possible.)</p>	<p>Acknowledgement of traditional custodians in activities; Section established Reconciliation Garden; Parliament has Reconciliation Art Wall and annual Indigenous Art Prize, and acknowledges traditional owners at commencement of each day's sittings.</p>	<p>Acknowledgement of traditional owners in all tours. Establishing strong connections with Indigenous community through a range of activities and events, including NAIDOC Week; Apology Breakfast; Celebrate Reconciliation Week. Reconciliation Dinner at UQ. Acknowledgement of National Sorry Day; Development of Reconciliation Action Plan. Implementation of the Indigenous artist in residence program. Parliament has Reconciliation Gallery. Indigenous flags hang on Speaker's dais and outside Parliament House. Speaker acknowledges traditional owners and custodians at start of each sitting day. Indigenous welcome at Opening of Parliament.</p>	<p>On request</p>		<p>Tours on request with focus on Indigenous voting rights etc and visit/sessions in Aboriginal Peoples Meeting Room and foyer.</p>
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Multicultural		PH colour brochure available in 17 community languages	ESL workshops/ resources to support AMEP teachers and Overseas trained teachers; Migrant Work Experience Program;	On request		Regular requested tours for multi-cultural groups with focus on distinctions between homeland systems and WA/Australian Parliament. - 10 groups pa (200 p)
Open Days and Special Events	Involvement in Parliament House Open Day – offering role-play to the general public and access to information.	See Community events	Event management: Deaf Awareness Day at Parliament; O’Donovan Open Day; Science in Parliament Day; Brisbane Romp. Organise Opening of Parliament; Swearing in of new Governor (expected late 2008); Planning and organising the 150 th celebrations due in May 2010; Parliamentary Wine Range: education and raising historical awareness	One for Sesquicentenary	Public Open Days – Sesquicentenary (2006) Heritage week (2008) – these the only ones to date	Latest held in 2004 with major PEO input and staffing Provide tour aspect and Question time “chaperones” to Ministers’ community luncheon guests.
Community event participation		Australia Day opening; biennial Sydney Open; History Week	Event management: NAIDOC Week; International Women’s Day Brisbane Romp Various charities are supported financially and through awareness as a result of various events held throughout the year eg. Biggest	On request – History Week		Seniors Week, Democracy Week, Children’s Week, Country Week.

			<p>Morning Tea; Loud Shirt Day; Tatts and Tiaras (Abused Childs Trust).</p> <p>The 2008 Regional Parliament is developing an awareness and fundraising campaign supporting the Royal Flying Doctors Service in its 80th year of operation.</p>			
Regional – Parliaments and Outreach	<i>University/TAFE & ESL</i> outreach programs across Australia – approx	Accept invitations (eg Rotary Clubs)	Regional parliaments every 3 yrs: (Townsville 2002; Rockhampton 2005 - next occurs in Cairns in October 2008). Plan and enact an extensive information and event campaign enabling community engagement in regional areas.	One <u>Regional Parliament</u> conducted to date – with significant education involvement Outreach program through annual Education Roadshows in conjunction with Courts	<u>Regional Parliaments</u> - Launceston 2006 Sesquicentenary celebrations Launceston and Burnie Proposed 2008 School and community visits to observe sitting	Regional sittings of Parliament providing information and background to general public attending viewing of sessions - 1 - 2 in the life of each Parliament.
Internet	PEO website is relevant to PEO audience (and others) and accommodates a range of ability levels and access.	Parliament operates comprehensive website – Education responsible for educational and historical sections as well as responding to relevant web feedback	A Community Engagement page supports the Queensland Parliament’s website - a significant gateway to parliamentary resources. E-Democracy element: E-petitions, broadcast of Parliament; Tabled Papers Database. <i>For Schools</i> pages.	Website seen as a great access for many people		Education unit is responsible for <i>About Parliament</i> and <i>Education</i> sections of parliament website. Updates sections of web-site - <i>About Parliament, Education & excursions</i>

<p>Marketing / souvenirs, etc</p>	<p>Website brochure; information on parliament brochure; bookmarks; pencils;</p>	<p>Low level, 'free' marketing – ephemera include rulers, bookmarks, bags</p>	<p>Range of souvenirs on sale. The Queensland Parliament brand 'Everyone's Parliament' ensures Website, information resources, education resources and merchandise, offer a consistent message to the community, i.e.: 'Everyone's Parliament – Help to shape your future – participate in Queensland's democratic system'.</p>	<p>Bookmarks to promote web site</p>	<p>For special events specifically Sesquicentenary – pens, bookmarks etc</p>	<p>Advertising of Public tours – print and on-line (free & paid); implemented (2008) sale of souvenirs of PH - coordinated by PEO</p>
<p>Community Partnerships</p>		<p>Programs are developed and/or run cooperatively with community bodies and other agencies.</p> <p>The Parliament itself is a major community resource through functions, seminar, events, etc.</p>	<p>Community Engagement are building partnerships and connections with various government departments and other community organisations. Eg. Electoral Commission of Queensland, Reconciliation Australia, Deaf Services Qld, etc</p>			

PART 5: PROGRAMS FOR BUSINESS AND GOVERNMENT

Activities	Commonwealth	New South Wales	Queensland	South Australia	Tasmania	Western Australia
Courses and seminars	<i>Fellows Program – Professional Development (5-10 pa)</i>	State Government Familiarisation Program for business – charge applies (2pa, 100 participants); Seminars and tours for Government departments on request (2-3pa)	Fee-paying seminars for public servants, half day and full day 400- 500 clients per year	On request by Parliamentary Office		Departmental tours & workshops in PH - 15 groups pa (c300 pp); support to ANZACATT and CPA conferences with tour aspect for participants and spouses; cadet Journalist seminar <i>West Australian Newspaper</i> .

PART 6: OTHER PARLIAMENTARY ENGAGEMENT PROGRAMS

Activities	Commonwealth	New South Wales	Queensland	South Australia	Tasmania	Western Australia
Protocol and official visits		Section frequently assists with international and interstate parliamentary and other delegations.	Protocol support parliamentary visits eg. ASPG, Commonwealth Parliamentary Association, parliamentary colleagues, etc. Protocol facilitates international and interstate parliamentary and other delegations.			Support to Houses with tour aspect for delegations & cultural exchange visitors - 10 groups pa
Services to Members and staff to support community engagement		Resources and materials are available to Members to support community engagement. Assist Member induction and training courses for electorate office staff.	Community Engagement provide opportunities and resources to support Members engaging with community – through education programs, events, publications, committee hearings, website, broadcast of Parliament, etc.			PEO contributes to the induction of new members following a procedural seminar (one-on-one sessions with PEO staff).

			Development of a cultural awareness course for Members and parliamentary staff. Creation of a Queensland China Parliamentary Friendship group.			
Media Liaison		Occasional, on specific matters. A media dimension is included in community and education courses.	A significant communication program is undertaken to promote the events and activities of the Parliament, including its Members and Committees.			
Committees			Support in promoting Committee activities as well as assisting in submission processes.			
History		Provide advice. Develop and maintain history publications (bulletins) and website. Work with Parliamentary Archives and Parliamentary Library on parliamentary history matters.	Research and production of historical resources, including historical members' biographical resource, eventually supported by an on-line database. Historical research fellow position enabling research on significant parliamentary events.			
Internal communications		Produces occasional <i>Whats On in Education</i> for members and managers; Contributes to parliamentary newsletters.	Develops, reviews & implements Parliamentary Service internal communities processes eg. Intranet, notice board, memos, etc.			Regularly contributes to internal newsletter <i>Parliament News</i>

